

SHIPPING, RETURNS & REFUNDS POLICIES

Returns

Thank you for shopping with My Sister My Friend BCS. If you are not satisfied with your purchase, you have **14 days** from your order date to make a return.

To be eligible for a return, an item must be unused and in the same condition that you received it. Your return **needs to include the original packing slip** to be accepted.

Shipping

You will be responsible for covering return shipping costs. To print a return shipping label, please email us at info@mysistermyfriendbcs.net.

Refunds

You will receive a refund in the form of a credit to your original payment method within 3 days of us receiving your return. Shipping costs for the original order are not refundable. The cost of return shipping will be deducted from your refund.